

# ClearView for Alfresco Digital Business Platform

## A Configurable, Unified & More Powerful User Interface

Your company has recently made the decision to standardize on Alfresco's Digital Business Platform, or perhaps you currently utilize Alfresco Process Services or Alfresco Content Services, or both. Each are excellent choices, and you are now poised to take advantage of the many features and capabilities of a modern process and content-based computing platform.



Your users need to have easy access to the processes and content for which they are responsible. They want a common and powerful user interface that enables them quick access to their work, provide comprehensive search capabilities, multi-level filtering, and fast response times.

ClearCadence understands that power, uniformity, flexibility, and consistency are the cornerstones of an effective user interface. That's why we developed **ClearView**, a configurable web application for the Alfresco Digital Business Platform that allows organizations to configure, implement, and use a single interface across Alfresco Process and Content Services. By utilizing ClearView, organizations put the processing power in each user's hands and allows them to work from a consistent interface and this in-turn improves efficiencies and lowers your overall deployment and training costs.

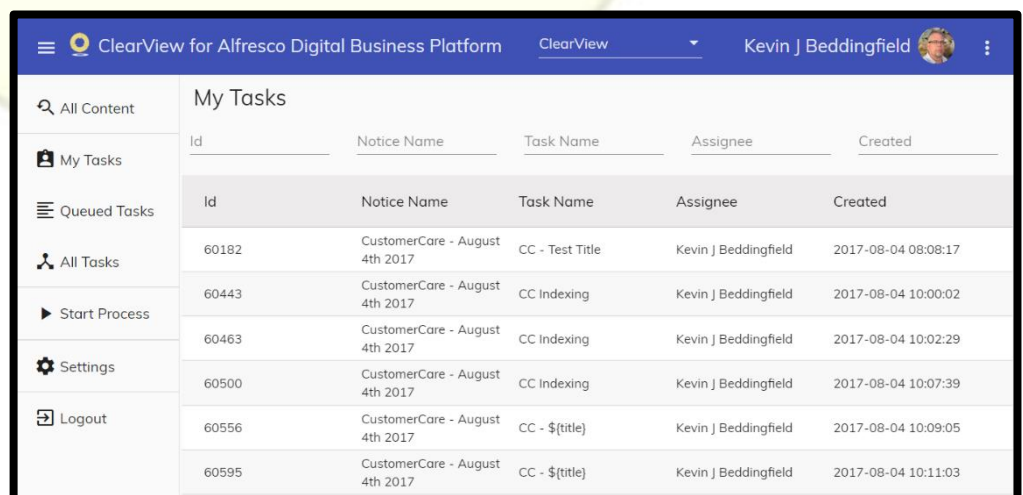
## ClearView Features

Implementing ClearView within your organization is simple and straightforward. Simply deploy the ClearView solution to your Alfresco Application Server. Configure the search and task properties which bridges the two Alfresco environments together. From there, the ClearView services are activated and ready for each user's log-in.

### Standard User Interface

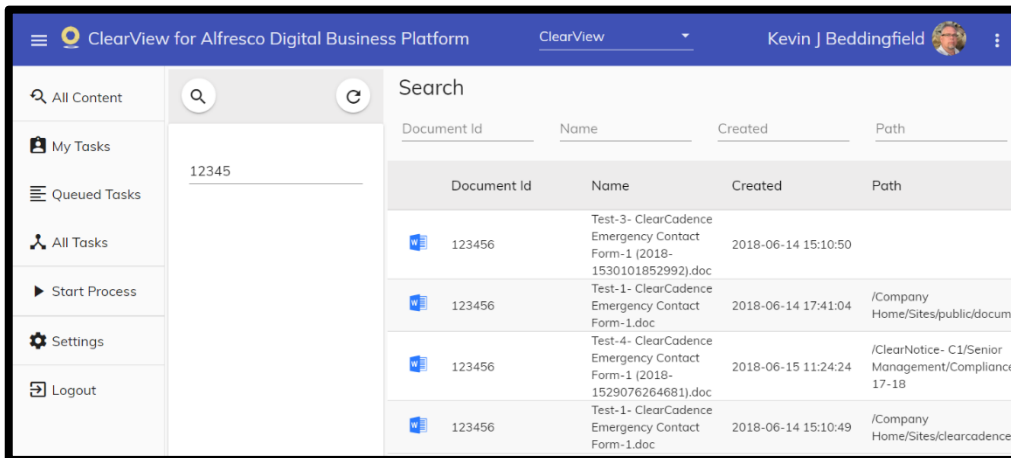
**Powerful. Consistent. Productive.**

- More robust than the out-of-the-box standard platform interfaces
- Provides a common user interface across all your Alfresco components and applications
- Ability to switch to different applications with different data displays
- Pagination of work list queues
- Utilizes server-side components for lightning-fast processing and response times
- Fully configurable Task Grid View columns



ClearView for Alfresco Digital Business Platform					
My Tasks					
Id	Notice Name	Task Name	Assignee	Created	
60182	CustomerCare - August 4th 2017	CC - Test Title	Kevin J Beddingfield	2017-08-04 08:08:17	
60443	CustomerCare - August 4th 2017	CC Indexing	Kevin J Beddingfield	2017-08-04 10:00:02	
60463	CustomerCare - August 4th 2017	CC Indexing	Kevin J Beddingfield	2017-08-04 10:02:29	
60500	CustomerCare - August 4th 2017	CC Indexing	Kevin J Beddingfield	2017-08-04 10:07:39	
60556	CustomerCare - August 4th 2017	CC - \${title}	Kevin J Beddingfield	2017-08-04 10:09:05	
60595	CustomerCare - August 4th 2017	CC - \${title}	Kevin J Beddingfield	2017-08-04 10:11:03	

## Content Search



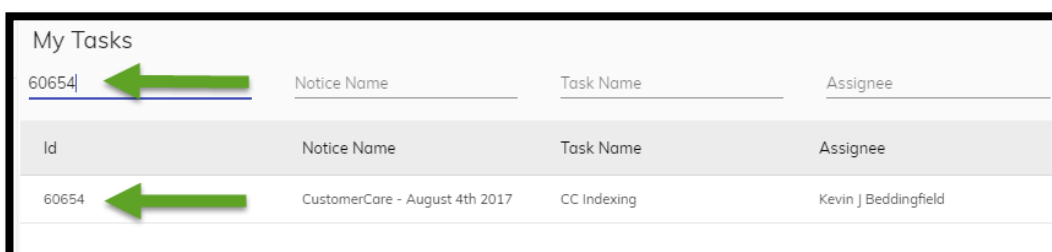
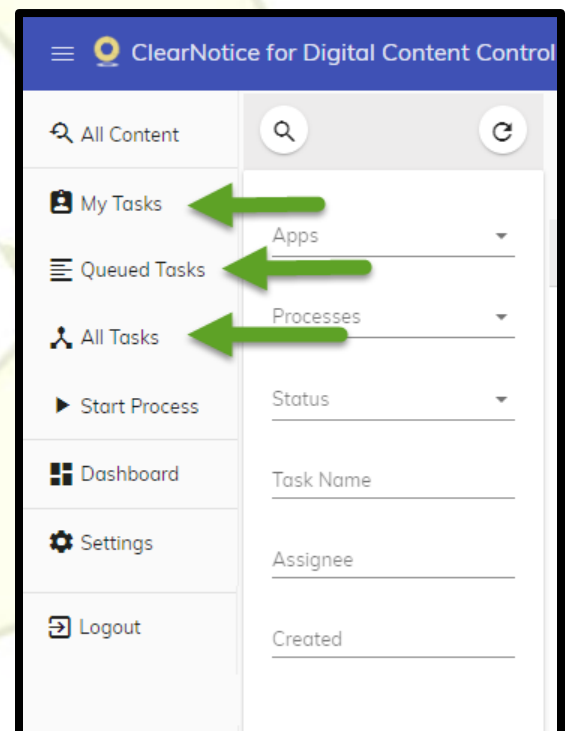
*Locate your content quickly and efficiently.*

- Configurable
- Last Search & Save
- Configurable views of content to allow visibility within a single window or multiple windows

## Task Grid Display

*Flexible. Configurable. Dynamic.*

- Configurable
- View tasks based on user roles
- Provides multiple work list queues including:
  - My Tasks
  - All Tasks
  - Queued Tasks
- Custom properties displayed in grid-like format
- Ability to automatically lock tasks to user when clicked
- Easy switching between multiple Alfresco Process-based Applications
- Get-Next Feature: Configurable to automatically get the next item in the Task list upon completion of the current task



## Task Filtering

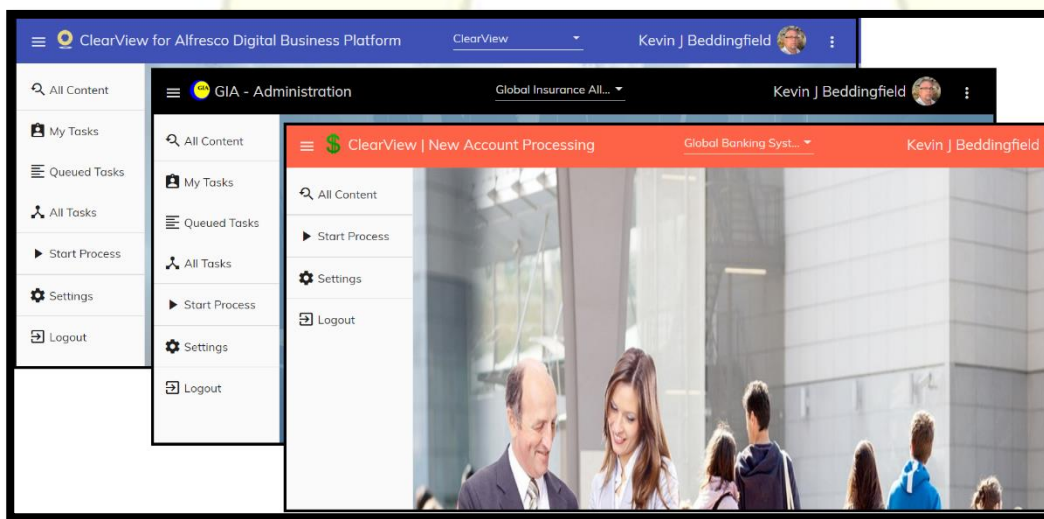
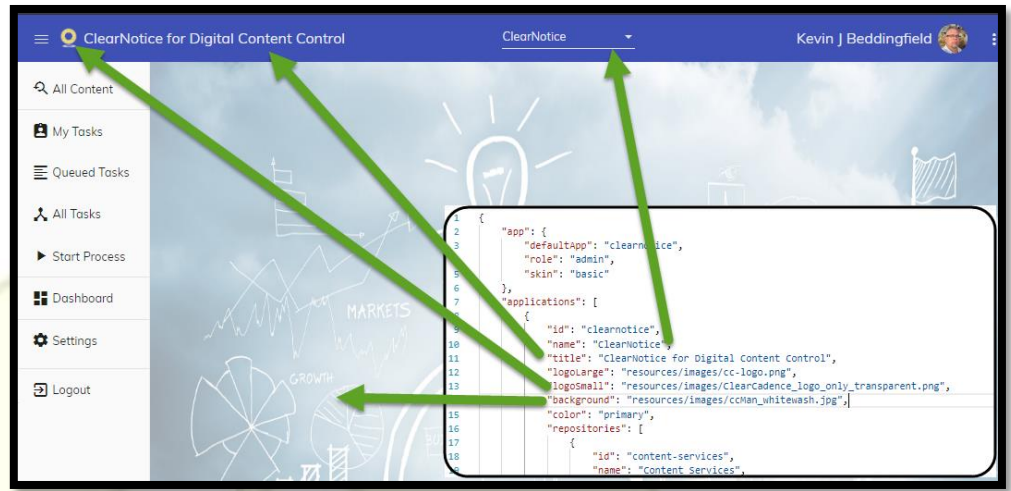
*Show what you want, how you want it, when you want it.*

- Single or multiple-level filtering
- Filter & Save

## Configurable & Customizable

*Works across Alfresco Process & Content Services Modules.*

- Unified user interface for Alfresco Process Services (APS) & Alfresco Content Services (ACS)
- Customizable logo & interface name
- Change colors and background images
- Switch between applications, role functions, departments or divisions



## Value of ClearView

Imagine, your business users no longer have to go to multiple and separate applications to complete their work. One interface for expedient processing and research with the ability to integrate other applications

within a custom user interface that is built for the Alfresco Digital Business Platform. And, the interface is fully extendable to other specific interface requirements so you have full power and control. And work is getting performed consistently, efficiently and effectively. Life is good!

## We Know BPM

ClearCadence can provide BPM assistance from learning, defining, developing, and maintaining your Business Process Management Strategy and provide expert-level skills from analysis to implementation. Our services allow you to have the right path for success in executing your BPM strategy at the department and/or enterprise level. Our expertise in the BPM field is provided by certified professions with real-world, practical experience.



## Highlights

- Customized workflow rules – your business rules automated
- User roles and groups – make sure the right work is seen by the right people
- Customized forms with populated with your business data
- Workflow auditing – from knowing each step a work item went through to how much time it took at each step

## Benefits

- Automated timers to ensure timely follow up on business critical work items
- Work-step automation for commonly used tasks
- Coordination of BPMS development between business and IT.
- General and specialized searches including Full Text
- Support for desktops, web, and mobile user interfaces
- Out of the box integration to third party applications like SQL, Oracle, SAP, Exchange, and more

## Proven Delivery Methodology

The ClearCadence Delivery Methodology is a complete and adaptable approach to rapidly deploying your Business Process Improvement initiatives. Developed and continuously enhanced by the industry experts of the ClearCadence Professional Services team, the best practice delivery methodologies help you increase speed to value and establish a solid foundation for on-going process and system improvements by fully leveraging the depth of capabilities and flexibility offered in BPM software solutions.

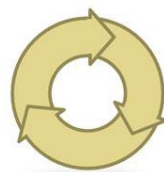
With a strong customer focus and emphasis on collaboration, the ClearCadence Delivery Methodology helps ensure your implementation is easily understood and embraced.

Throughout the entire engagement, you maintain full project visibility and participation, allowing checkpoints and milestones to be easily tracked and measured by everyone involved. The ClearCadence approach to implementation enables the transfer of knowledge and skills to your team, and helps you achieve a rapid and successful solution roll-out that delivers immediate results.

## Why ClearCadence?

ClearCadence has the experience and resources necessary for successful planning, architecture, design, development, customization, project management, technical support and education to help you get the most out of your BPMS investment. We offer the right combination of the industry's top people and solutions to help you meet your business objectives. ClearCadence Professional Services deliver:

- ✓ Expert consultants who truly understand BPM, integration, and business process challenges in your industry
- ✓ Trainers experienced in knowledge transfer
- ✓ Superior customer service for immediate response and results with 100% client satisfaction



# ClearCadence

ClearCadence is committed to your success and to building a long-lasting relationship that helps you realize a strong return from your investment – both now and into the future. Let our Professional Services team help you take full advantage of BPM disciplines and technology by analyzing your business and system processes, identifying issues, and transforming them into efficient solutions.